

**Performance Office Furnishings
Heavy-Duty Seating Series
Canadian Limited Lifetime Warranty**

Performance Office Furniture warrants its heavy-duty seating to be free from defects in material and workmanship for as long as the original owner owns the product, subject to the following limitations: Mechanisms, bases, casters, pneumatic cylinders, plastic components are warranted for 5 years. Upholstery material, including fabric, is warranted for 3 years. All external wooden components are warranted for 2 years. This warranty is limited to the original purchaser for normal commercial usage. Normal commercial usage is defined as a standard 40-hour workweek by a person weighing 400 lbs or less. Proof of purchase must be provided to make a claim under this warranty.

Without limiting the generality of the foregoing, this warranty does not apply to seating which has been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of leather, wood, or other materials. This warranty is invalid if the purchaser is using the seating for rental purposes.

The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in fabrics, including styles, patterns, colours, and dye lots, Performance cannot guarantee, when replacing or repairing a chair, the fabrics will match. This warranty does not cover labour or shipping costs incurred to repair or replace the chair.