

**Performance Office Furnishings
Glass Chair Mat Product
Canadian Warranty Information**

Performance Office Furnishings warrants its glass chair mat products to be free from defects in workmanship and materials at the time of shipment to the original purchaser and/or date of original purchase. Should a Performance glass chair mat break or crack under normal usage and proper application, we will replace the product, upon proof of purchase for up to 2 years from date of purchase. This limited warranty does not include shipping charges and processing charges to and from the factory and/or distribution facility. Proof of purchase is necessary to make a claim under warranty.

Performance is not responsible for consumer abuse, misuse, or mishandling of the product, that result in damage or scratches to the product. The use of the glass chair mat in conjunction with a chair having metal chair casters, hard chair casters meant for carpeted surfaces or casters with surface contact of less than one-half inch in width are not covered under this limited warranty. This limited warranty does not cover damage arising from negligence, improper use or application, fire, house pets, wet mopping, excessive dryness, excessive exposure to moisture, sand, dust, dirt and/or other sharp or abrasive objects or furniture.

Performance does not recommend use of a glass chair mat on uneven, unclean or concrete surfaces, use on newly-installed/newly- varnished or painted flooring, or use on custom flooring without checking with floor manufacturer and/or treatment specialist prior to use.

This limited warranty excludes and will not pay consequential or incidental damages associated with any warranty claim. Product replacement or refund of the cost of the product are the sole remedies provided under this limited warranty. No distributor, retailer, sales representative, agent or employee associated with performance, directly or indirectly, may in any way alter or increase the written terms, conditions, exclusions or limitations of this warranty.